



# Quality Consultants Employee Engagement Survey

## Sample Items

Quality Consultants generic Employee Engagement Survey consists of 50 items measuring employee engagement and satisfaction with high reliability and validity. This sample lists the seven anchor items that measure employee engagement, and the nine categories that make up the other 43 items measuring employees' satisfaction with their organization, a prerequisite for engagement. We call these dimensions "Satisfiers." The survey can be customized to your organization's requirements, including your demographic questions. To receive a copy of the full generic survey instrument, contact us at [qualityconsultants@flowtrinidad.com](mailto:qualityconsultants@flowtrinidad.com).

### **ENGAGEMENT INDICATORS**

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
1. I am proud to tell people where I work.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
2. I plan to stay with my organization for a long time.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
3. I would recommend my organization to relatives and friends as a great place to work.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
4. Most of the time, I feel motivated to "go the extra mile" for my organization.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
5. I can honestly say that I look forward to coming to work everyday.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
6. Even if another company offered me a job with more pay and benefits, I would still remain with this organization.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
7. Overall, I am generally satisfied working with my organization.	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

### **SATISFIERS**

- **STRATEGIC ALIGNMENT**
- **LEADERSHIP**
- **CUSTOMER FOCUS**
- **MANAGEMENT/EMPLOYEE RELATIONS**
- **TALENT MANAGEMENT PRACTICES**
- **SUPERVISION**
- **INTERNAL COMMUNICATION**
- **WORK ORGANIZATION**
- **CORPORATE SOCIAL RESPONSIBILITY**

51. What do you like **MOST** about working with your company?

52. Give **ONE MAJOR** suggestion for making your company a better place to work.

**DEMOGRAPHICS** (e.g., Department, Location, Organizational Level, Years of Service)