



# Quality Consultants Limited

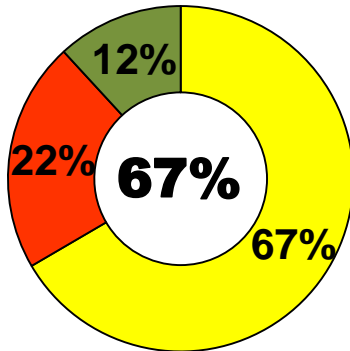
Improving Organizations Improving Lives

## STAT OF THE WEEK

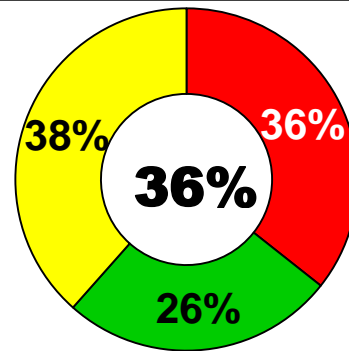
### Treatment of Customers and Employees in T&T

Two-thirds (67%) of employees say their organization treats their external customers fairly and ethically; but only a little more than one-third (36%) say their managers treat employees fairly and ethically, while almost the same number (38%) say otherwise.

As far as I know, my company treats its external customers fairly and ethically.



Managers in my company generally treat employees fairly and ethically.



**These results suggest that organizations in T&T treat their external customers better than their “internal customers” or employees. But research shows that how you treat your internal customers impacts their treatment of your external customers. How do your employees treat your external customers?**

[Click here for more information about employee engagement and our engagement services.](#)

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#improvingorganizationsimprovinglives